

SW-01428A-09-0103
W-01427A-09-0104



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82218

Date: 10/6/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ross A. Last: Scardina

Account Name: Ross A. Scardina

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Glendale

CBR:

State: AZ Zip: 85307

is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: Linda Byrd

Contact Phone: [REDACTED]

Nature of Complaint:

***** SW-01428A-09-0103 AND W-01427A-09-0104 *****

Customer sent the following -

It is totally unreasonable to consider a rate increase of such magnitude of 123 percent water increase and an increase of 81 percent in wastewater as many consumers are doing their best just to hold on to their homes.

Have you ever asked or received a pay increase of the rates shown above. Of course not and you won't so why is it that LPSCo thinks that they should receive such increases. Families will be happy just to keep their jobs.

Just recently SRP's board of directors decided to change course on a base price before May 1, 2010. They also stated that the utility industry is facing significant financial pressures and during this difficult recession so are our customers. So let's consider why LPSCo is asking for such outrageous increases.

Wastewater Consumer/Customer

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

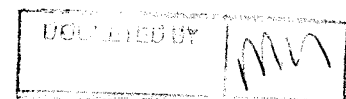
Customer comments entered for the record and filed with Docket Control.

End of Comments

Arizona Corporation Commission

DOCKETED

OCT - 7 2009



Date Completed: 10/6/2009

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